

Hôtel de Bayasse

GENERAL TERMS & CONDITIONS OF SALES

The general conditions of sale and the special conditions form a whole which is an integral part of the sales contract and whose global acceptance is mandatory before the conclusion of any sale. The reservation request implies acceptance of these conditions of sale and acceptance complete and without reservation of their provisions.

1 - General Terms and Conditions of Sale (GTC)

1-1 - Application

These GTC apply to sales transactions concluded by the hotel "Hôtel de Bayasse".

1-2 - Capacity

Any guest of the hotel "Hôtel de Bayasse" acknowledges having the capacity to contract, that is to say to have the legal majority and not to be under curatorship or guardianship.

1-3 - Price

Prices are indicated in Euros. VAT is always included. The prices indicated only include the services strictly mentioned in the reservation. To the price mentioned in the reservation will be added, when invoicing, the additional services provided by the hotelier during the stay and the tourist tax.

The applicable prices are those in force on the day of booking. The hotelier is free to vary his prices at any time. Also, the price displayed during a visit to the hotel's website, www.hotel-lerelaisdelaforge.com, or any other booking site is only valid for orders taken during the duration of its display. Only the price indicated in the booking confirmation is contractual.

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1-4 - Terms of payment

The payment of all services is made, during the stay, directly with the hotel. A deposit or deposit may be requested when booking.

1-4-1 Means of payment

We accept Mastercard, Visa as well as cash and bank checks in euros.

For the restaurant, we accept valid restaurant tickets with a validity date of more than 45 days on the date of presentation by the customer and within the limit of 2 tickets per cover.

For the hotel, we accept valid holiday vouchers with a validity date of more than 45 days from the date of presentation by the customer.

1-5 - Force majeure

Force majeure means any event external to the parties having an unforeseeable and insurmountable nature that prevents either the customer or the hotelier from fulfilling all or part of the obligations provided for in the contract.

This is particularly the case in the event of insurrection, riot, prohibitions enacted by governmental or public authorities.

It is expressly agreed that force majeure suspends, for the parties, the performance of their mutual obligations and that each party bears the expense of the resulting costs. In particular, customers will bear only the additional costs that may be incurred to allow the continuation of the trip, following the occurrence of a case of force majeure.

1-6 - Complaints

Any complaint must be made to the hotelier within 30 days from the date of stay.

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1-7 - Liability

The liability of the hotel is unlimited in case of theft of goods or objects when they have been entrusted to its custody only. The hotel declines all responsibility when the customer fails to close his room.

1-8 - Data Protection

Pursuant to Law L.78-17 of 6 January 1978, the customer is informed that personal information communicated to the hotel "Hôtel de Bayasse" is subject to computerized processing, unless expressly opposed by him.

This computerized processing has been declared to the CNIL. The customer has the right to access, rectify or delete the hotel at any time.

The information requested at the time of booking is essential for the proper processing of your request. This information is intended only for the hotelier concerned by the reservation request.

In accordance with the legislation in force, electronic contracts are subject to electronic archiving for a period of 10 years for any contract for an amount greater than €120. The customer has a right of access to this data with the hotel "Hôtel de Bayasse".

1-9 - Applicable law

Any dispute, claim or dispute relating to the terms of booking a stay or a hotel room are subject to French law.

2 - Special conditions

The following special conditions are applied to any reservation through the hotel website "Hôtel de Bayasse".

2-1 - Booking conditions

Any reservation to be firm and final must be guaranteed by a credit card number accompanied by its expiry date and the three digits of the cryptogram on the back of your card. If the reservation is guaranteed by a check, it must be clearable from a bank located in France.

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Full payment for the stay is made directly to the hotelier.

Our establishment may request the payment of a deposit to guarantee the reservation, up to 50% of the stay.

This deposit is paid when booking on the site. In this case the reservation becomes final only upon receipt of the deposit.

Payment of the balance of the stay will be made on site with the hotelier.

Check-in is from 16:00, please inform the hotelier in case of late arrival (after 19:30). Rooms must be vacated before 10:00 am on the day of departure.

2-1-1 Group booking

Each reservation of 4 rooms or more will be considered a group reservation. Upon confirmation we will ask you for a deposit equal to 50% of the stay. The deposit will not be refundable.

When booking a group restaurant for the restaurant, the same conditions apply.

2-1-2 Local taxes

Our rates do not include the local tourist tax. This is € 1.50 per person over 18 years and per night to date. It is subject to change without notice from us.

2-2 - Modification of a reservation

Any request to modify a reservation must be made to the hotel by phone at 04.92.32.20.79 every day of the week during the opening hours of the hotel or by email at refugehoteldebayasse@gmail.com

The modification of reservation is firm and final only after receipt of confirmation by the hotelier.

Requests for changes may result, where appropriate, in the application of surcharges or cancellation conditions.

2-3 - Cancellation conditions

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To cancel a reservation, the customer is invited to contact the hotel directly either by phone at 04.92.35.16.98, every day of the week during the opening hours of the hotel or by email at
refugehoteldebayasse@gmail.com

The cancellation of reservation is effective upon receipt of an e-mail from the hotel confirming it.
The cancellation of reservation will result in the debit of the deposit paid at the time of booking on the site of the establishment or on the site of "booking".

In case of cancellation or modification within 30 days before the stay, the hotelier will charge the amount of the night for stays of one night, and half of the amount of the stay for stays of more than one night.

In case of no-show, the total amount of the reservation will be charged.

2-4 - Withdrawal

With regard to accommodation services offered by the hotel "Hôtel de Bayasse", pursuant to the provisions of Article L.121-21-8 12 ° of the Consumer Code, no right of withdrawal may be exercised by the customer.

2-5 - Liability

These conditions of sale are subject to French law.

2-6-Arrival and Departure

Rooms are available from 16:00.

Rooms must be vacated no later than 10:00 am on the day of departure.

If this is not the case we reserve the right to charge you an extra night. If you arrive after 19:30, please let us know your time

2-7-Shortened stay

During the cancellation period (30 days before the stay) or after your arrival, if you need to shorten your stay, you will be charged 50% of the remaining stay.

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For any reservation made in package (breakfast, 1/2 board or other packages), the services that will not be not consumed will not be refunded.

2-8-Tobacco

At the Hotel de Bayasse, it is strictly forbidden to smoke in our rooms or in public areas. An additional night's deodorization fee will apply if guests smoke in their rooms.

2-9-Parking and Vehicles

The hotel does not have its own parking. Parking is available in front of the establishment but these remain on the public domain. We accept no responsibility for theft or damage to parked vehicles.

2-10-Small Pets and Dogs

At the Hotel de Bayasse, animals are not allowed, due to the promiscuity with the Mercantour National Park

2-11-Assistance and advice

When booking, our reception team will do their best to advise you on local activities, events and entertainment.

2-12-Damage and Objects Taken

We will be obliged to charge for any damage made by the customer in his room or theft of an object belonging to the hotel found before check out or after departure.

2-13-Forgotten objects

For any item forgotten after your departure, shipping costs will be at your expense.